

THE NORTH OF ENGLAND
EXCELLENCE AWARDS



The North's Most Prestigious Awards

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Supported by the British Quality Foundation
the Chartered Quality Institute and the EFQM

North of England Excellence
www.northofenglandexcellence.co.uk
01925 715245



Why enter the Awards?

- Benchmark yourself against other organisations, other sectors and a Model of Excellence
- Receive a comprehensive Feedback Report which will provide a robust and practical improvement agenda
- Demonstrate your commitment to high standards and continual improvement
- Receive external recognition of the progress you have made towards Excellence
- Gain Public Relations and promotional opportunities.



What are the Awards?

The North of England Excellence Awards are regarded as the North's most prestigious awards and have been held annually since 1994.

The Awards are rigorous and different because:

- They are the only Awards in the North of England to be supported and endorsed by the British Quality Foundation and the Chartered Quality Institute
- A qualified assessor team performs a desk top and site visit analysis of your application which ensures that finalists and winners truly represent best practice
- These regional awards form the basis for progression to the UK and European Excellence Awards
- The awards are underpinned by the European Foundation for Quality Management Excellence Model 2010
- An independent jury comprised of senior figures from well respected North of England organisations assess the findings from assessor teams in order to identify award finalists and winners.

Eligibility to enter the Awards

All organisations who have a base in the North West of England, North East of England, Yorkshire or Humberside are eligible to enter the Awards.



2012 Award Categories

The North of England Excellence Award is the highest category of award offered to organisations that achieve superior levels of business performance, meeting or exceeding the expectations of Stakeholders.

Private organisations with fewer than 250 employees	Private organisations with 250 or more employees	Public organisations with fewer than 250 employees	Public organisations with 250 or more employees	Voluntary, Charity and 'Not For Profit' of any size	Educational Establishments of any size
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Entry Fee

The entry fee for entering the Excellence Awards ranges from £795 to £2275 and is dependent on the size of your organisation and whether you are a joint member of North of England Excellence and the British Quality Foundation.

North of England Business of the Year

The Excellence Award application whom the jury judge to be the best overall organisation will be awarded the North of England Business of the Year Award.

Special Category Awards

These awards are for organisations able to demonstrate Business Excellence in specific areas. Special Category Award applications are invited for the following areas:

The Award for Customer Service will recognise the best examples of how organisations have created value for customers by anticipating and understanding their needs and expectations.	The Award for Innovation will recognise how organisations increase value and enhance performance through innovation and creativity.	The Award for Leadership will recognise the strongest examples of successful leadership within organisations.	The Award for Lean will recognise the best examples of using Lean to maximise customer value whilst minimising waste.	The Award for Learning and Development will recognise the best examples of how organisations develop and release the knowledge and full potential of their people.	The Award for Sustainability will recognise how organisations strive for economic, social and ecological sustainability.	The Award for High Growth Business of the Year will recognise the organisation that has best demonstrated successful entrepreneurial leadership and sustainable growth.
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Entry Fee

Organisations 0-249 employees **£295** (plus vat) for joint NoEE/BQF members and **£395** (plus vat) for non members of North of England Excellence. **Organisations 250 plus** employees **£495** (plus vat) for joint NoEE/BQF members and **£595** (plus vat) for non members of North of England Excellence.

What are the judges looking for?

Excellence Awards

A thoroughly completed application form and evidence document with clear and concise responses to the 32 questions that make up the document. Each response should incorporate what you do, how you do it and how you review, refine and improve it or a clear indication of what you have achieved.

Special Category Awards

A thoroughly completed application form with clear and concise responses to the questions that make up the form and creative solutions that stand out from the norm supported by strong evidence of success. Each application form is specific to the subject and consists of between two and five questions.

What is the timeline?

Applications for the 2012 Excellence and Special Category Awards are welcomed immediately and early application is advised.



What previous Award winners say:

"The North of England Excellence Awards process has been valuable and worthwhile. It has helped us to identify 'the way we do business' as measured against the business excellence model. Feedback from the assessment, benchmarking and networking with fellow applicants has enabled us to reflect on what we do well and how we can continuously improve and for us to understand the challenges we have to make us even more successful in the future. It has formed a valuable part of our journey towards excellence. We are proud to be a winner of this prestigious award and will continue to work with our colleagues at North of England Excellence to learn from others and to share our knowledge and experience."

Sarah Parr
Head of Service
Liverpool Direct Limited

"The EFQM Excellence Model© for the Valley Community School was a tool that allowed us to work in a structured framework, that made us focus on self evaluation and yet at the same time develop as a whole along our journey of excellence. A rigorous process that didn't allow us to become complacent !!! Winning our Award was uplifting for all who had been involved in the process - team members, customers, stakeholders and partners. It's an accolade that no one will ever forget."

Gwen Acton
Head Teacher
Valley Community School

"The whole experience of taking part in the NOEE Excellence Award was a Memorable experience for Brand-Rex. The Company was honoured to accept the Award in our category. Although winning the Award was a fantastic experience for everyone at Brand-Rex, we were further elated that we have continued to improve our Business. The EFQM Self Assessment Model provides Organisations with a template to monitor Continuous Improvement, participating in the NOEE Awards gives you an indication where you are along the pathway to excellence."

John Bachegalup
Quality / Environmental /
Health & Safety Manager
Brand-Rex

Who are North of England Excellence?

North of England Excellence is a not for profit organisation focused on enabling organisations to achieve their strategic vision by inspiring, supporting and recognising excellence.

We offer a wide range of services that include bespoke support, facilitated Excellence Toolkits, Excellence Awards, independant accreditations against quality frameworks, best practice workshops, training, networking and benchmarking conferences.

A range of benefits are enjoyed by those organisations who become joint members of North of England Excellence and the British Quality Foundation.

How to enter:

Call us on 01925 715245 for an application form

Download an application form from
www.northofenglandexcellence.co.uk

E-mail a request for an application form via
e-mail from awards@noee.co.uk



Inspiring, Supporting and Recognising Excellence