

Workshop (1 Day) – Facilitation – *Optimising Problem Solving, Influencing and Leading Groups, Avoiding Wasted Activity*

Presenter: Dave Rusk, North of England Excellence

27th March 2012 Warrington

25th September 2012 Leeds

How Facilitators help make organisational changes 'stick'

The pace of change has never been faster for organisations in every sector, but it's never easy to manage successfully. Skilled facilitators are key to introducing and embedding change in an effective and efficient manner.

This one day introductory workshop explores the value of facilitation in securing business improvement and the kinds of support skilled facilitators can provide. It uses a sample of facilitation tools and techniques and provides an insight into the attributes needed to be an effective facilitator.

Objectives

To enable delegates to understand the essential components of achieving success through effective facilitation of improvement activity and change.

To experience some of the Facilitation techniques in action.

Content

- Basic principles of facilitation
- Awareness of different types of facilitation in the context of business improvement
- What the role of the facilitator is
- What skills and attributes are needed to fulfil the role
- Taste of the experience – learning by doing

Take away some facilitation skills which can be applied straightaway

Who should attend

- Individuals who are considering becoming facilitators
- Managers who are considering the creation of a facilitation resource in their organisations

Benefits

You will:

- be able to make an informed choice on the support needed for your improvement activity
- appreciate how skilled facilitation can ease the management of organisational change
- have learned something real and useful that you can apply in your work immediately
- be able to make an informed decision about your commitment to the role and further training

Cost per delegate : £145 Joint NoEE/BQF Members, £295 non-members

To book a place please email: events@noee.co.uk

Or call Suzanne on : 01925 715245