



Mastering Leadership Challenges

2012 Leadership Conference

Tuesday 12 June 2012

Holborn Bars, London EC1N 2NQ

This conference features business leaders who have either mastered these challenges in their companies or are renowned authorities on the subjects:

Business Excellence Challenge

Gordon Wakeford, Managing Director,
Infrastructure & Cities Sector UK,
Siemens

Customer Challenge

Moira Clark, Professor of Strategic Marketing,
Henley Business School

Leadership Excellence Challenge

Ann Akers, Consulting Director,
The Development and Training Company

Social Media Challenge

Ian Gotts, Vice President, TIBCO

Sustainability Challenge

Mike Putnam, Chief Executive, Skanska UK

Talent Challenge

Isa Buencamino, Senior Programme Manager
Group Senior Talent Programme, Interserve Plc

For more information and to book, visit

www.bqf.org.uk/2012-leadership-conference

or contact Pat Myles on

T 020 7654 5013

E pat.myles@bqf.org.uk

Mastering Leadership Challenges 2012 Annual Leadership Conference

Tuesday 12 June 2012, Holborn Bars, 138-142 Holborn, London EC1N 2NQ

Delegate details		Delegate fees (please tick)	
Name		Booking before 12 April 2012	
Position		<input type="checkbox"/> £225.00 + VAT BQF members and LT Network	
Organisation		<input type="checkbox"/> £250.00 + VAT CQI members	
Invoice address		<input type="checkbox"/> £315.00 + VAT Non-members	
		Booking after 12 April 2012	
Town		<input type="checkbox"/> £265.00 + VAT BQF members and LT Network	
County		<input type="checkbox"/> £290.00 + VAT CQI members	
Postcode		<input type="checkbox"/> £365.00 + VAT Non-members	
Telephone		Conditions	
Mobile		By returning this form, you confirm that you will be attending and an invoice will be sent to you.	
Fax		Confirmed bookings cannot be cancelled after 12 April 2012 and remain payable in full. However, substitution of delegates may be made at any time – please advise Pat Myles 020 7654 5013 or pat.myles@bqf.org.uk before the date of the event.	
Email			
Special requirements			

Payment options

1. Cheque. I enclose a cheque for		£	payable to 'The British Quality Foundation'.	
2. Invoice (members only). The PO number, if applicable, is			Please invoice me for	
			£	
3. Credit / debit card. Either complete the details below or call our accounts team on 020 7654 5008.				
Please debit my		Mastercard <input type="checkbox"/>	Visa <input type="checkbox"/>	Debit card <input type="checkbox"/>
		for this amount		£
Cardholder's name				
Cardholder's statement address (if different from above)				
Card no.	Start date	Expiry date	CVC no.*	Issue no.
Signature of cardholder			Date	

*The CVC no. is the last 3 digits on the signature strip on the back of your card.

Return this form to:

Pat Myles
The British Quality Foundation
32-34 Great Peter Street

T 020 7654 5013
F 020 7654 5001
E pat.myles@bqf.org.uk